

# DDoS Incident Response

When you're under a DDoS attack, services are down, and mitigation efforts fail - there's not much time for experiments. Every minute counts. Our Incident Response service helps you handle critical DDoS emergencies to efficiently stop the attack and minimize outage time.

Each year, our team mitigates over 30 global DDoS attacks, including intense volumetric attacks of 100 Gbps to 1.2 Tbps. We offer the most up-to-date knowledge on DDoS attack trends, field-tested best prevention practices, proficiency with all DDoS mitigation technology vendors, and extensive know-how to efficiently manage a stressful event while coordinating between multiple NOC/SOC, Security, and IT teams.

In critical moments, Red Button is the go-to service for fast and effective DDoS incident response.



## Incident Response Process

### Stop the Attack

#### STEP 1

Red Button DDoS experts are immediately assigned to block the attack. We work closely with your security and IT teams and orchestrate all activities to promote the fastest attack mitigation.

### Prepare for Next Strike

#### STEP 2

Once we succeed in stopping the initial attack, we prepare for a next strike. We do this by hardening the assets that are most likely to be attacked, as well as conducting testing to uncover problems ahead of time and get all teams onboard for a coordinated response.

### DDoS Playbook and Training

#### STEP 3

We build an attack playbook that provides detailed incident response procedures. This is supplemented by training for your teams to improve readiness for any future attack.



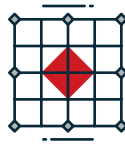
# Service Contents

Our DDoS incident response service lasts 30 days and includes the following activities:



## Immediate DDoS Expert Assignment

Our top DDoS IR experts are immediately assigned to your incident. They analyze the attack and apply the appropriate mitigations until the attack has been fully mitigated.



## Testing and System Hardening

We audit your network architecture and DDoS protection system configuration, including running a DDoS test. This is followed by detailed recommendations for hardening and optimization to prevent future attacks.



## Training and DDoS Attack Playbook

We conduct DDoS training for your teams to increase their skills and readiness. This is complemented by a DDoS Playbook that provides detailed procedures and activities for any future attack.

## Why Red Button?

What makes our IR service unique?

**Dedicated IR Experts.** Our DDoS top experts are assigned full-time to your incident until its full completion, without “revolving door” SOC teams.

**DDoS Expertise.** Our experience mitigating hundreds of DDoS attacks, including some of the most massive, sophisticated attacks, lets us offer our battle-tested methodologies and best practices to reduce recovery time and minimize costs.

**Vendor-Agnostic Approach.** Our familiarity with the protection technology of all vendors allows us to quickly identify and resolve the limitations and/or configuration challenges of your mitigation tools.



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